



INDOOR ENVIRONMENT  
RISK MANAGEMENT

[opira.com.au](http://opira.com.au)





# COMPANY OVERVIEW

Opira is a premier, privately-owned consultancy and product technology firm based in Brisbane, Queensland, at the forefront of indoor environment solutions. Since its inception in 2002, we have successfully executed over 3,000 risk management projects across Australia, ranging in value from \$1,000 to over \$1,000,000.

At Opira, we pride ourselves on being your go-to source for cutting-edge Indoor Air Quality Products and services. Moreover, we offer an extensive array of Laboratory and Life Sciences Products, all distinguished by their exceptional quality and supported by industry accreditations, ensuring unparalleled quality assurance across our entire range of offerings.

Our dedicated team of qualified scientists and technicians delivers a comprehensive suite of indoor environmental testing and risk management services. Clients who have experienced the excellence of our consultancy arm also entrust our product sales division, secure in the knowledge that they are acquiring top-tier equipment from esteemed global brands.

## Serving the public and private sector

Opira has experience working with a wide range of clients including:

- Hospitals and healthcare facilities
- Commercial buildings and all grades of office buildings
- Retail precincts and shopping centres
- Pharmaceutical and specialist manufacturing laboratories
- Multi-residential and apartment buildings
- Entertainment centres and sports facilities
- Hotels, casinos and leisure precincts
- Universities, research facilities and school-based laboratories
- Industrial warehouses and factories
- Residential aged care and urban villages



# OUR VISION

We work with our clients to create safe and healthy work spaces and environments.

Dedicated to improving all people's health and safety, Opira works with our clients to create safe and healthy work environments.

We are working towards this goal by educating customers and bringing more community attention to the quality of Australia's indoor environments – our homes, workplaces, healthcare facilities and public buildings.

We work closely with product manufacturers to ensure the development of Australian Standards-compliant laboratory equipment to best support Australia's vibrant and innovative scientific, pharmaceutical and medical research facilities.

We aim to provide strong leadership in all aspects of our business to work more effectively with our clients and stakeholders, including our staff.

Our leadership shows through our:

- Practising leadership team with an open-door policy
- Operations system which is continually improved and updated
- Research and development, building strong relationships with product manufacturers and developing best practice guidelines alongside industry associations.





# OUR COMMITMENT

No matter how large or small your organisation,  
We understand the importance of working collaboratively with you. With our stability,  
geographic reach, knowledge and experience, Well placed to oversee your indoor  
environment risk management projects; we place great emphasis on developing and  
maintaining strong relationships with our clients.



# LEADERSHIP TEAM



SCOTT SUMMERVILLE  
GROUP CEO

Scott B.Sc., has specialised in critical environment testing, indoor air quality, and HVAC hygiene management since 2000. He is a member of AIRAH, IHEA, ABSANZ, FMA, and IAQA.

Scott has authored and presented papers at industry conferences and served on management and technical committees for AIRAH and IHEA. He is currently on the Australian Standards ME60 Committee, advising on best practices for testing cleanrooms and other controlled environments.



GAVIN CROSSWELL  
GENERAL MANAGER OPIRA  
GROUP

Gavin is an accomplished executive with extensive experience in business operations. Degree-qualified in IT and accounting, he leads our service teams and ensures smooth organisational function and excellent customer engagement.

As a proactive leader, Gavin continually enhances our systems and processes, driving improvements to benefit our customers.



LINDA JORDINSON  
CHIEF MARKETING OFFICER

Linda is an experienced marketing and communications professional with a background in the waste, architectural, and building industries since 2000. Holding a Business degree in Marketing, she has been an accredited MCIM and ACIPR since 2005 and is an MAMI.

Linda places our customers at the core of all we do at Opira and is adept at getting the job done. She has extensive experience in social media and online strategies.

*"The field service engineers were very professional and obliging at their last visit, working with the lab to ensure the least possible disruption. They listened to our requests and explained things in regards to the biosafety cabinets as they found issues."*

Caroline Zollinger  
Senior Scientist

**Queensland Health**



**MARK GRAHAM**  
DIRECTOR, OPIRA WA

Mark Graham is a dedicated environmental service provider passionate about understanding the risks associated with the built environment and applying a best practice approach to encourage safer and more sustainable workplaces.

Completing a Bachelor of Science with honours as a foundation for knowledge, Mark has consistently furthered his expertise with ongoing industry training and practices. Certified in NABERS IE and WELL Building Accreditation, Mark has many recognised courses in mould, building biology, asbestos and confined spaces, with over ten years of industry experience and hundreds of buildings personally assessed in Perth, WA, for indoor air quality and hazardous materials.

A dedicated member of industry associations, including the Facility Management Association (FMA), Mark is a past chairman and long-term committee member and has presented at IHEA and AIRAH national conferences.



**GREGOR REISE**  
DIRECTOR OPIRA NSW

Gregor Reise, is an environmental scientist and occupational hygienist experience in the waste management and recycling industries since 1996.

He completed a Masters in Occupational Hygiene and Toxicology with Edith Cowan University in 2018. Gregor is an accredited WELL AP and NABERS Indoor Environment assessor.



**SIMON W JONES**  
DIRECTOR, OPIRA VICTORIA

Simon has been involved at a senior management level since 1986. He is a majority shareholder of TPE Holdings Ltd, Director of Aircare Extraction Systems (Melbourne) and Managing Director of Thermoplastic Engineering Limited (New Zealand), the market leader in fume cupboard and fume extraction systems.

Thermoplastic is also very proud of its export business to Asia, including a range of energy savings devices within the laboratory sector.

Simon has an MBA from Victoria University (Wellington), is on the standing committee for ASNZS2243 Safety in Laboratories and is a member of the Association of Biosafety for Australia and New Zealand (ABSANZ).

*“Amaroo Care Services Inc. has a large and diverse portfolio of building assets in Gosnells WA, comprising retirement living units and aged care facilities dating back, in some cases, to the 1960s. The assets and facilities did not have a current and compliant asbestos management plan in place. Opira has assisted Amaroo to undertake and complete a major asbestos survey of our assets and to prepare and implement an Asbestos Management Plan for our sites and organisation. We have found Mark Graham and Opira to be very competitive in terms of: service fees (producing a high standard of documentation that is easy to understand and apply) approachability, promptness and professional, personal service. I can unreservedly recommend Mark Graham and Opira for their services.”*

*Rob Spencer*  
Manager, Property & Assets - Amaroo Care Services Inc

# OUR TEAMS



**JASON VECCHIO**  
NATIONAL SALES MANAGER

With a Bachelor of Science and a wealth of experience in the biotechnology sector, Jason is a seasoned Product Specialist known for his exceptional customer management skills.

He excels in understanding the unique requirements of our clients in the Life Sciences and Biotechnology fields, ensuring their satisfaction through effective communication and tailored solutions.

Jason's expertise and customer-centric approach make him an invaluable asset in maintaining strong relationships with our clients.

Jason is a Member of the FMA, AIRAH, ABSANZ and IHEA.



**UNMEESH SANKPAL**  
BUSINESS DEVELOPMENT MANAGER

Unmeesh is a seasoned specialist with proven skills at forging effective relationships with diverse stakeholders, including our partners, business units, and external agencies, to establish, implement, and continually improve our customer experience and provide effective holistic solutions.

With a track record of consistently meeting and exceeding customer expectations, Unmeesh has significantly enhanced Opira's marketplace presence through new business strategies. His expertise lies in acquiring, deepening, and retaining customer bases, demonstrating a keen understanding of customer requirements and critical product knowledge.

Unmeesh is a Member of the FMA, AIRAH, ABSANZ and IHEA.



**SANKHA SENANAYAKE**  
BUSINESS DEVELOPMENT MANAGER

Sankha serves as our dedicated Business Development Manager, bringing a solid background in fire engineering to our team. He holds an engineering degree and a master's degree in fire safety engineering, underscoring his extensive expertise and technical prowess.

Sankha is renowned for his meticulous attention to detail and unwavering customer-centric approach. He excels in managing projects with precision and care, ensuring that each client's needs are met with the highest level of satisfaction.

His commitment to excellence and ability to foster strong client relationships drive our projects forward and contribute significantly to our continued success.

Sankha is a Member of the FMA, AIRAH, ABSANZ and IHEA.

*"I am very happy with the current level of support and service provided by Opira. We have now developed a good working relationship which allows fast response for emergent repairs and prompt issue resolution."*

Shane Armitage  
Manager Support Services

**Central Administration | Pathology Queensland**





**INA DONALDSON**  
PRODUCT SALES CONSULTANT

Ina is an experienced sales and product consultant, having worked for Opira as our Sales and Service coordinator for four years; she knows our customers and products inside out.

Fondly known internally as 'ask Ina', she has worked with a broad range of companies and has extensive experience in delivering biological safety cabinets to the research sector. Ina also helps keep us tapped into what is going on across the industry.



**CURTIS BETTELL**  
ENVIRONMENTAL CONSULTANT

Curtis has experience in indoor air quality and workplace hygiene consulting providing solutions for clients including: government, healthcare providers, commercial laboratories, and industrial manufacturers since 2010.

Curtis is also an accredited NABERS assessor, conducting Indoor Environment Quality assessments.



**RIANE BUNNING**  
TECHNICAL COORDINATOR

Riane has been working in customer service for over ten years and has recently worked in HR for the last four years. Riane has a comprehensive knowledge of scheduling and managing staff, multi-tasking, and project management. Riane's responsibility is to manage the technicians and ensure that all the jobs are scheduled correctly for the technicians to be on-site to assist clients.



**KRISHNA RAMASAMY**  
ENVIRONMENTAL CONSULTANT / LAB MANAGER

Environmental scientist, with a depth of experience conducting hazardous materials building surveys and occupational hygiene services. Asbestos laboratory manager and senior licensed asbestos assessor, leading the delivery and implementation of asbestos management plans and remediation projects.

Krishna is dedicated to elevating environmental safety standards across his professional roles. In his work, Krishna excels in clearance inspections and bulk sampling post-ACM removal, ensuring adherence to industry standards.



**VIKTORIIA LINCZYNSKA**  
MANAGEMENT ACCOUNTANT

Viktoriia is our accomplished Management Accountant and she brings extensive experience in financial management, budgeting, and strategic planning, honed over several years in the industry. Viktoriia excels in analysing, daily planning, and allocating resources to achieve positive results, ensuring the accuracy of our financial reporting.

Her international experience in accounting and fiscal responsibility makes her adept at managing complex financial operations, optimising cost efficiencies, and providing insightful financial analyses. Her commitment to excellence and ability to navigate financial management's intricacies make her an invaluable asset to our organisation.



**VIKTORIIA LINCZYNSKA**  
PROCUREMENT SPECIALIST

Olga has extensive experience in analysing, daily planning and allocating resources to achieve positive results.

Working internationally, Olga has gained experience across all areas of logistics including; inbound, customer and supplier service, outbound, load and shipping, quality control, warehouse cooperation, tracking and transfers, material supply, receiving and stocking deliveries.

A photograph of two surgeons in an operating room. They are wearing blue scrubs, blue bouffant caps, and face masks. One surgeon is wearing clear protective eyewear. They are focused on a patient lying on an operating table. The room is brightly lit with overhead surgical lamps. The text 'INDOOR ENVIRONMENT RISK MANAGEMENT SERVICES' is overlaid on the upper left portion of the image.

INDOOR  
ENVIRONMENT  
RISK MANAGEMENT  
SERVICES

## NABERS IEQ ASSESSMENTS

A NABERS Indoor Environment rating measures the indoor air quality, lighting quality, temperature and thermal comfort as well as acoustic quality of a building.

## INDOOR AIR AND ENVIRONMENT QUALITY ASSESSMENTS

- Air quality assessments
- Risk management plans
- Mould investigations
- Mould remediation project management

## WORKPLACE EXPOSURE ASSESSMENTS

- Crystalline Silica
- Other Respirable Dusts
- Isocyanates
- Formaldehyde
- Other specific Volatile Organic Compounds (VOCs)
- Mould and fungi

## LAB EQUIPMENT SALES

Opira has built long-standing relationships with manufacturers of:

- Cabinets and contamination control equipment
- Fume hoods and controllers
- Airborne particle counters
- Airborne microbial samplers
- Air purifiers - HEPA and UV
- Disinfection and decontamination solutions
- UV sterilisation systems

## HVAC HYGIENE AUDITS

Opira acts as an independent, third-party assessor and can assist you with a range of HVAC hygiene audit services.

- HVAC condition assessments
- HVAC cleanliness verifications
- HVAC Hygiene audits
- Duct cleaning and remediation project management

## ASBESTOS MANAGEMENT

- NATA accredited laboratory (QLD) 15597
- Building surveys for workplace registers and management plans
- Building surveys for demolition and refurbishment risk management
- Personal exposure air monitoring
- Control air monitoring for asbestos removal
- Clearance monitoring and visual clearance verification
- Asbestos removal project management
- Respirator fit testing

## DRINKING WATER QUALITY ASSESSMENTS

Drinking/potable water testing according to the Australian Drinking Water Guidelines

## HAZARDOUS CHEMICALS MANAGEMENT

Opira specialises in site registers and management plans.

## NATA ACCREDITED CONTROLLED ENVIRONMENT TESTING

Our technicians are NATA endorsed to carry out certification works to:

- Class I and II biological safety cabinets
- Laminar flow cabinets
- Fume cupboards
- Cytotoxic safety cabinets
- HEPA filters
- Clean room validation including particle counting
- Operating theatre validation
- Pharmaceutical isolators
- Airflow visualisations (smoke testing)

## EVALUATION PROGRAM FOR AEROSOL REMOVAL IN THE BUILT ENVIRONMENT SAFETRACES

- Dilution Tests Room focus
- Survey Tests Zone focus
- Recirculation Tests HVAC focus

# INDOOR AIR AND ENVIRONMENT QUALITY ASSESSMENTS

Indoor Environmental Quality (IEQ) measures building performance/ efficiency concerning the health of occupants, relying on factors like – improving quality of life, and comfort, reducing stress and limiting potential illness or injuries.

EQ assessments commonly examine indoor air quality's impacts, including parameters such as airborne pollutant levels, ventilation effectiveness and thermal comfort factors. It can also include measurement of; access to daylight and external views, control over noise and temperature levels, correct ergonomics and sufficient space.

Relying on over 20 years of experience and proven strategies, our qualified scientists can conduct comprehensive IEQ assessments. In-depth knowledge of Australian Standards and international best practices, State and Federal regulations, BCA requirements, and their implications mean.

Opira can provide a compliant assessment and risk management approach to managing indoor environmental quality for the health of all building occupants.

Indoor environmental quality services:

- Indoor air quality testing
- Surface mould and bacteria investigations
- Mould remediation projects and clearance sampling
- Airborne mould and bacteria investigations
- Thermal comfort (temperature and humidity) monitoring
- Ventilation effectiveness monitoring
- Volatile organic compound (VOC) monitoring
- Airborne particulate monitoring
- Lighting measurement
- Noise assessments









# CONTROLLED ENVIRONMENT AND LAB EQUIPMENT TESTING

Regular inspection and testing of contamination control equipment, areas and processes is vital to protecting the health and safety of staff, patients, products and the wider community.

Opira's skilled technicians provide contamination control and cleanroom testing services throughout the Australian and Pacific Regions, with branch offices in Brisbane, Melbourne, Sydney and Perth. Opira will identify and assess your controlled environment, comprehensively report any remedial requirements, prescribe maintenance and testing schedules, recommend equipment servicing, and provide expert product advice

Opira can provide testing for controlled environments and we meet ISO 9001:2015 Quality Assurance standards (Certificate AU15/4370), so you can be confident in our industry knowledge, management systems and capabilities

Upon engagement, we issue a fully-documented test report and Certificate of Compliance that includes details of the test procedures and equipment used (and its calibration reference), analysis of test data and the nature of any repairs and adjustments made to the equipment. We also report any remedial and preventative recommendations for future action where appropriate.

Suppose air quality and contamination control is key to infection control, medical research or medicinal/pharmaceutical product manufacturing processes. In that case, Opira can help design custom maintenance and testing programs for your needs.

Our technicians are NATA endorsed to carry out certification works of:

- Class I and II biological safety cabinets
- Laminar flow cabinets
- Fume cupboards
- Cytotoxic safety cabinets
- HEPA filters
- Pharmaceutical isolators
- Clean rooms (particle counting, pressure testing, air change rates, and airflow visualisation / smoke testing)
- Operating theatres (particle counting, pressure testing, air change rates, and airflow visualisation / smoke testing)

In addition, our QLD office can also provide

- Counting of asbestos, mineral fibres (including synthetic) and organic fibres
- Identification of asbestos, mineral fibres (including synthetic) and organic fibres











# NABERS INDOOR ENVIRONMENT QUALITY ASSESSMENTS

NABERS is fast becoming an essential tool for Building Owners and Facility Managers as the government and public push for improved sustainable practices and healthier, environmentally conscious options for the buildings we live, work and play in.

Opira can assess NABERS Indoor Environment ratings by measuring the indoor air quality, lighting quality, temperature and thermal comfort, and acoustic quality of your building.

Currently, NABERS ratings are available for:

- Apartment buildings
- Office buildings
- Office tenancies
- Shopping centres
- Hotels
- Data centres

# HVAC HYGIENE CONSULTANCY

HVAC hygiene and duct cleaning projects can be complicated, involving high-risk sensitive environments in hospitals, research laboratories or pharmaceutical manufacturing facilities. They may also require a considerable financial investment from the client.

The scientific team at Opira has over 20 years of experience in the HVAC hygiene industry and can identify and measure all possible HVAC contaminants.

We can conduct HVAC hygiene audits and prepare a detailed scope of remedial works to restore the indoor air quality of your building or facility.

After the initial consultation, we can tailor a range of services, including:  
HVAC Hygiene Audits

Opira can suggest an inspection schedule that considers the: age of assets, number of run hours and criticality of the areas the HVAC system serves.

Each audit includes a thorough inspection of the AHU, including associated components (coils, drain trays, fans, motors, walls, lights and dampers), a representative review of outside air, supply air, and return air ducting. A sample of flexible ducting, cushion head boxes and grilles rounds the audit. The final audit report is easy to read, with lots of images. It also details the scope of work and estimated budget for remedial works.

## TENDER PROCESS MANAGEMENT

Opira can prepare detailed RFPs for hygiene contractors based on your existing HVAC hygiene audits. Opira can prepare a tender document that not only clearly defines the scope of work for each system to be remediated but also considers the following:

- Type of contaminants
- Containment strategies
- Health and safety
- Material specifications
- Access openings
- Project management
- Cleanliness verification
- Contractor experience, qualifications and references
- Quality assurance
- Insurances

We can review tender submissions with clients and recommend which contractor to select.



## PROJECT MANAGEMENT AND SUPERINTENDENT OF WORKS

Upon contract approval, Opira can assist with project management and coordination of contractors, including initial site introductions and toolbox talks, as well as conducting site visits during critical activities and milestones to ensure the project is completed to a high standard promptly and within budget.

## CLEANLINESS VERIFICATION

Third-party cleanliness verification and inspection of HVAC hygiene and duct cleaning projects can deliver actual results and save your business thousands. Most ducting is not easily accessible or available for inspection during a live duct cleaning project verifying 100% completion of the duct cleaning project scope. We provide practical 'cleanliness verifications' to ensure project quality and peace of mind.



# WORKPLACE EXPOSURE ASSESSMENTS

Opira can provide a range of services to assess personal and/or environmental exposure to airborne contaminants within the workplace.

Upon engagement, we'll start by assessing your current work processes and potential sources of airborne contaminants. Opira will then identify the pollutants likely to create a potential hazard to workers' health and implement an airborne monitoring strategy. Finally, if exposure levels or your existing work processes cause concern, we'll recommend effective control measures to reduce the risk to workers.

Opira can assist with workplace exposure assessments for gases, fumes, mists, vapours, chemicals and particles, including the following known hazardous airborne contaminants;

- Asbestos
- Crystalline silica
- Other respirable dusts
- Isocyanates
- Formaldehyde
- Other specific volatile organic compounds (VOCs)
- Mould and fungi









# HAZARDOUS CHEMICALS MANAGEMENT

It is a legislative requirement to ensure a hazardous chemical register is available at all workplaces in Australia for ALL identified hazardous chemicals along with the associated compliant safety data sheets and is regularly updated.

Typically generated from the current safety data sheet, the register should document the following

- Storage location within the building
- Product name
- Product manufacturer
- Dangerous good class
- Hazchem code
- GHS signal word
- Safety data sheet expiry date
- Risk assessment verification

Alongside your hazardous chemicals, document a complete hazardous chemical management plan that clarifies the requirements and responsibilities for using hazardous chemicals.

This includes;

- Emergency contacts
- Emergency response
- Training
- Hazard reporting
- Risk assessment process
- General site safety rules for hazardous chemicals
- Correct labelling
- Understanding chemical incompatibilities
- Correct storage

While this may sound daunting, Opira assists our clients in meeting all obligations according to the relevant health and safety hazardous chemical requirements. Our team work hard to support you in identifying potential non-compliances and compiling all available safety data sheets into a central online repository easily accessible by scanning a QR code.

Contact Opira today to discuss effectively managing hazardous chemicals within your workplace.







# HAZARDOUS MATERIALS MANAGEMENT

Opira can provide ongoing management plans to ensure stringent controls and procedures are in place to maintain a safe workplace for asbestos and other hazardous materials such as synthetic mineral fibre (SMF), lead and polychlorinated Biphenyls (PCBs).

A risk assessment for each hazardous material-identified item will be conducted based on interrelated factors, and each item will be assigned a risk rating. For example, we assist building occupants, management and owners in managing hazardous materials with standard controls or through more immediate action such as removal.

Legislation in Australia surrounds any interaction with asbestos to protect all stakeholders. Any building with asbestos present and constructed before 2004 requires a compliant workplace asbestos management, including the provision of a workplace asbestos register and an up-to-date management plan.

Opira can provide ongoing management plans to ensure stringent controls and procedures are in place to maintain a safe workplace.

We also have a licensed asbestos assessor on staff who can provide asbestos air monitoring and clearances for Class-A and Class-B asbestos removal projects.

The identification and assessment process is in accordance with the Code of Practice for Management and Control of Asbestos in Workplaces [NOHSC: 2018(2005)].

Suspected asbestos items will be identified by either analysis at a NATA accredited laboratory or suspected or presumed of containing asbestos if laboratory analysis is not feasible.

A risk assessment for each identified item will be conducted based on interrelated factor and each asbestos item assigned a risk rating. This assists building occupants, management and owners to manage asbestos items either with routine controls or through more immediate action such as removal.

The asbestos removal process can also be project managed by Opira to ensure compliance with the Code of Practice for The Safe Removal of Asbestos 2nd Edition [NOHSC: 2002(2005)].

Our Queensland office is a NATA accredited testing centre 15597 and can provide the following services.

- Counting of asbestos, mineral fibres (including synthetic) and organic fibres
- Identification of asbestos, mineral fibres (including synthetic) and organic fibres

# DRINKING WATER QUALITY ASSESSMENTS

Opira offers cost-effective water quality testing services and can report on water supply systems for all building grades and workplaces, including office buildings, hotels and entertainment centres, hospitals, healthcare facilities, laboratories, and industrial and manufacturing sites.

Typically drinking water contamination occurs in the holding tank or the piping network in a building. Contaminants can leach into the water when it's not flushed through regularly or when the pH chemistry of the water is acidic. (less than pH 7).

Opira can offer expert advice dependent on the environmental factors in and around your site. However, it is also best practice to conduct a standard water quality assessment focused on common parameters that indicate microbiological, physical or chemical contamination.

Opira conducts testing per The Australian Drinking Water Guidelines (ADWG) published by the National Health and Medical Research Council.





# SAFETRACES EVALUATION PROGRAM FOR AEROSOL REMOVAL IN THE BUILT ENVIRONMENT

Now more than ever, optimizing indoor air quality for health & safety is top of mind for workplaces, schools, healthcare facilities, and other shared indoor spaces.

With a veriDART certification, building owners and occupiers gain actionable diagnostic data through a recurring measurement and verification program to optimize HVAC-related safety, sustainability, and savings across real estate & facility portfolios.

## Health & Safety

- Reduce aerosol exposures and infection risk
- Increase public trust, confidence, and peace of mind
- Enhance IEQ programs, compliance, and employee communications

## Financial

- Optimize capital investments and operating budgets
- Reduce risk of absenteeism, shutdowns, and adverse impacts to productivity
- Maintain occupancy and leasing levels

## Sustainability

- Reduce energy and carbon penalties from ventilation and filtration
- Meet ESG, net zero, and decarbonization goals
- Leverage performance testing for LEED, WELL, and other verification programs









# LAB EQUIPMENT SALES AND INSTALL CERTIFICATION

Opira conducts stringent pre-qualification checks on all our equipment suppliers and manufacturers. As a result, we ensure quality product design and correct installation to enable controlled environment equipment and systems to operate according to your business requirements.

All equipment is tested and furnished with all documentation to support the use and ongoing operations.

As a trusted supplier, Opira can conduct check-ups, functional tests, training, documentation collection and verification for various lab equipment used in controlled environments.

Our testing services are NATA accredited and comply with ISO/IEC 17025:2017 (General requirements for the competence of testing and calibration laboratories).

Opira has built long-standing relationships with

Manufacturers of:

- Biological safety cabinets
- Laminar flow cabinets
- Cytotoxic cabinets
- Pharmaceutical isolators
- Cabinets and contamination control equipment
- Ducted and recirculating fume hoods
- Airborne particle counters
- Airborne microbial samplers
- Air purifiers - HEPA and UV
- Disinfection and decontamination solutions
- UV sterilisation systems

# SERVICE PROVISION

With over 20 years in business, Opira has a long history of providing quality indoor air services and products. We place the customer at the heart of everything we do and create meaningful partnerships with our customers. Our operations team will get to know you, your specific needs, and any complexities associated with your operations.

We get things done!

Our people are experienced and central to our business success. We continually update their qualifications and certifications with emerging technology and changing industry trends, standards, and regulations.

We provide you with the highest value-for-money service, direct and transparent communication, and honesty. Using SIMPro as our Project, Service and Asset Management Software System enables us to guide and assist in maintaining, managing, and measuring our performance.

An essential capability of SIMPro is that it allows us to schedule work to suit your operational needs and requirements proactively.

Our operations team will keep you well-informed of your job's progress and will be able to project and report on anything that requires your attention quickly.





# SOCIAL RESPONSIBILITY

## MODERN SLAVERY POLICY

Modern Slavery involves the serious exploitation of workers. This could include threats or deceptive measures to strip victims of their freedom. The Australian Modern Slavery Act (2018) defines slavery into eight areas:

- Human Trafficking
- Slavery
- Servitude
- Forced Marriage
- Forced Labour
- Debt Bondage
- Deceptive Recruiting
- Child Labour

Opira Group Group is committed to our responsibility as a global citizen to assist in abolishing modern slavery.

Opira Group Group has made it a priority to ensure our staff are aware of this important issue through training.

Opira Group Group has conducted a risk assessment on our top 10 suppliers and has deemed them 'low risk'.

Opira Group Group will continue to monitor current suppliers and will ensure future major suppliers are aware of their obligations.

Gavin Crosswell General Manager 1st December 2021

# ETHICS AND POLICIES

## Creating safe work environments

Our Occupational Health and Safety policy calls for all employees to be provided with a safe and healthy working environment. Our team is required to comply with the provisions of our Occupational Health and Safety Standards. In addition to this Opira is also pre-qualified by Cm<sup>3</sup> and Avetta. We're happy to discuss other pre-qualification certifications based on the needs of your project.

## Better understanding the environment

We are committed to better understanding the environments we work in and promoting sustainable development. In our project work we can provide sustainable solutions across all markets.

## Ethics and principles

We honour client confidentiality and abide by the ethical codes of the professional associations and affiliations.

Today, we live and work on the lands of the Turrbal and Jagera peoples, traditional custodians of the lands and waters of the Brisbane area. We would like to pay our deepest respect to their elder's past, present and emerging.

## Insurance details

Opira has Public and Products Liability Insurance up to \$20,000,000.00.

Opira has Professional Indemnity Insurance up to \$20,000,000.00.

Opira has current Workers Compensation Insurance.

# INDUSTRY STANDARDS

Opira team members hold active memberships and regularly attend and speak at industry conferences.

## AIRAH

Australian Institute of Refrigeration, Air Conditioning and Heating



## IHEA

Institute of Healthcare Engineering Australia



## ABSANZ

Association of Biosafety for Australia and New Zealand



## IFBA

International Federation of Biosafety Associations

## IAQA



Indoor Air Quality Association



International Society for Pharmaceutical Engineering



Facility Management Association of Australia



Restoration Industry Association



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